



# SERVER – 11<sup>TH</sup> STREET

We are looking for an experienced and skilled Restaurant Server to join our team!

You will be helping to create The Chicho's Experience for our customers during their visit with us by serving the tables in your section, taking dine-in and to-go orders (when necessary), delivering food and beverages in a timely fashion, managing your running side work, and working as a team player.

We are looking for someone who is passionate about service and loves to share that passion by going above and beyond for customers. A People-person with an eye for detail. You are looking to join a hard-working and efficient team that cares about great food and customer experience.

## **Responsibilities:**

- See Host or manager on duty to find out sections and rotation.
- Take orders from dine-in customers for food and beverages.
- Deliver all beverages in a timely fashion. Ensure all drinks have proper garnishes and/or straws.
- Use tray service when delivering food and beverages.
- Maintain cleanliness, organization, and appearance of the server sections, dining rooms and patios.
- Running food whenever needed to both your tables and your teammates.
- Collect customer payments and provide change in a timely and courteous manner.
- Keeping track of signed credit card slips and all cash received for payment.
- Performing opening, ongoing, and closing tasks according to checklist and get properly checked out.
- Greet customers, take food and beverage orders, pre-bussing, running food and drink orders, running side work, end of shift side work, handling cash and credit card transactions, following checklists, answer phones as needed.

## **Qualifications:**

- Minimum 1+ year of previous experience as a server in a high-volume fast paced restaurant.
- Ability to memorize all the ingredients in both the menu as well as daily/weekly specials.
- General knowledge of liquor (well, premium, top shelf), wine, beer and Chicho's cocktails and mocktails.
- Ability to stand, walk, and carry food trays for prolonged periods of time.
- Ability to effectively listen to and respond to customer needs.
- Must have a courteous, friendly, and professional demeanor.
- Positive attitude and excellent customer service.
- Ability to multitask efficiently.
- Ability to problem solve and communicate effectively with management and co-workers.
- Open availability preferred.

- Seasonal position. Off-season hours available for holidays and special events.
- \$2.13/hour plus tips.